

## **Family & Child Development Privacy Policy**

Family & Child Development is committed to protecting your privacy. To better protect your privacy we provide this notice explaining our online information practices. To make this notice easy to find, we make it available on our website

### **Data Security**

We collect personally identifiable information that you provide, such as your name, phone number, or email address. Your contact information is stored in a secure database and is protected by firewalls and sophisticated anti-hacking software. We do not knowingly contact or collect personal information from children under 13. If you believe we have inadvertently collected such information, please contact us so we can promptly obtain parental consent or remove the information.

### **Sharing**

No mobile information will be shared with third parties/affiliates for marketing/promotional purposes. All the above categories exclude text messaging originator opt-in data and consent; this information will not be shared with any third parties.

### **Special Situations**

Special situations may require disclosing your data. These situations are clinical (such as billing insurance) in nature. If you have questions about which situations may require your data to be shared, please contact your therapist for more information.

### **SMS Terms of Service**

By opting into SMS from a web form or other medium, you agree to receive SMS messages from Family and Child Development. This includes SMS messages for conversations (external). Message frequency varies. Message and data rates may apply. See privacy policy at <https://familyandchilddevelopment.com/contact-us/>. Message HELP for help. Reply STOP to any message to opt out.

### **Access**

You can request to see or delete your personal data. You can contact our office Monday through Thursday from 11:00 a.m. to 6:00 p.m. at (850) 862-3772 to verify or delete any personally identifiable information we have stored, such as your name, email address, or phone number. We may keep data indefinitely unless you request its deletion. You can also contact us by email at [jen.kelly@familyandchilddevelopment.com](mailto:jen.kelly@familyandchilddevelopment.com) to request to see or delete this information.

### **Contact**

You can ask privacy questions. If you have any questions or concerns about our privacy policies, please contact our office at (850) 862-3772. Please be aware that our privacy policy may change from time to time. If changes are made to the policy, we will post those changes to the Privacy Policy so that you are aware of the changes.

In addition, Family & Child Development currently uses the services of *RingCentral* and *Cox Communications* – these companies may access your data on our behalf. To

understand how *RingCentral* and *Cox Communications* use your data, their privacy policies can be found below:

<https://www.ringcentral.com/legal/last-update-august-29-2025/privacy-notice.html>

<https://www.cox.com/aboutus/policies/online-privacy-policy.html>